Advancing Health Equity in Our Communities Trinity Health – New England

Marcus M. McKinney, D.Min., LPC Regional VP, Community Health Trinity Health – New England September 14, 2016



INVEST IN YOUR COMMUNITY 4 Considerations to Improve Health & Well-Being for All



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MARCH 2015

Building a "People-Centered Health System" Together



Focus Areas to Advance Health Equity in Our Communities



Raising awareness



Action at an organizational level



Action on a clinical level

Action on a community level



Measurement and evaluation



The Road Map has the Same Approach in Each of the Focus Areas

A tiered approach:

- <u>Goal</u>: What are we trying to accomplish?
- <u>Strategy</u>: How will we achieve this goal?
 - The tactical plans will outline the tasks for strategy
 - The tactical plans will help accomplish milestones
- <u>Outcomes</u>: How are we measuring the success of our goal?



TH Health Equity Team Lead(s) – Bechara Choucair, MD; Antoinette Green

Project Manager – Cindy Bruett

Long Term: Team Purpose and Scope

In support of the People-Centered Health System Strategy, our Mission and Values, the Health Equity Team's focus is to identify and address social structures and economic systems in a social environment, physical environment, health services and societal factors that may influence heath care outcomes for everyone.

Membership			
Bechara Choucair, MD Antoinette (Toni) Green	Shanna Johnson Laura Archbold	Alan Sanders Sara Favot	Eileen Knightly Michelle Wilkie
Kendall Stagg Quentin Moore	Shannon Porenta	Marcus McKinney	Cindy Bruett

Short Term: Key Deliverables

Define Strategy:

- Define broad based pillars of work required to address health equity
- Create a 1-5 year tactical plan (roadmap) of tasks required to meet objectives
- Identify process and performance (outcome) measures for each tactic

Measurement and Evaluation:

- Create Scorecard for process and performance measures for the Tactical Plan (roadmap)
- Design a standardized approach to health equity data analyses

Awareness and Advocacy:

- Take the AHA 123 Equity Pledge as a System
- Engage local ministries raise awareness through attestation in clinical GPA

Major Risks/Challenges/Opportunities



WELL BEING 360 860-714-5770

Engage community partners and move beyond the walls of the hospital to impact the health and well-being of our community





WELL BEING 360

Socioeconomic Factors:

Income/Employment/Education

Health Behaviors:

Diet and Exercise/Tobacco Use/Substance Abuse

Clinical Care:

Access to Care/ Mental Health Diabetes/ Asthma/ Injury

Physical Environment:

Housing/Safety/Space for Physical Activity

People Centered – Partnership Guided



PROCESS

Risk stratification by Providers/Partners (location, health and social risk)

Referral and Coordination of Care

Monitor Outcomes

Transforming Communities Action Steps: Policy, Systems Change, Quality Improvement



Well Being 360 – Patient Flow Diagram



Community Health Worker Pilot

The Multi-sector Approach

The potential for impacting the ecosystem of health is captured in our work.

- Hartford's impoverished Northeast neighborhood experiences high health costs associated with excessive ER usage.
- CDRCHE/St. Francis Hospital engages **Community Solutions**, which takes a multi-sector approach, engaging nonprofits, city & state governments, and business.
- **Cigna & the Cigna Foundation** bring health coaching programs, data analysis, diabetes education and outreach strategies to address total health needs.

Project Goal

Improve the health and wellbeing of at least 500 medically vulnerable residents (not meeting healthcare needs) from the North Hartford Promise Zone.

Outcomes

- Minimum of 500 residents enrolled in the program
 20 Local residents hired as CHWs to serve program
- •Achieve "triple aim" goal for 90% of the enrollees in the program

•Creation and innovation on a new way of healthcare delivery

Specific objectives to accomplish
Develop local (culturally appropriate) Community Health Workforce
Document best practices learned in pilot for future development of CHW curriculum
Identify gaps, bottlenecks and new opportunities in care coordination
Create jobs for local residents

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COMUNITY SOLUTIONS Trinity Health









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A Training and Resource Center

Marcus M. McKinney, D.Min., LPC Director - (860) 714-4183, Mmckinne@stfranciscare.org

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Quick Reference On Mental Health For



Mental Health: A Guide for Faith

Classes & Events

New Classes Fall 2016

- Basic Hartford Day Class (.pdf)
- Advanced Hartford Day Class (.pdf)

Recent Classes





Basic Fall 2014





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